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MINISTRY OF HEALTH & CONSUMER AFFAIRS

NATIONAL CONSUMER INSTITUTE

NATIONAL CONSUMER ARBITRATION CENTER

Madrid, October 6, 2003

ARBITRAJE Y MEDIACIÓN, GRUPO ARyME
Avda. del Doctor Arce, 14
28002 MADRID

MINISTERIO DE SANIDAD Y CONSUMO
INSTITUTO NACIONAL DEL CONSUMO
JUNTA ARBITRAL NACIONAL DE CONSUMO
Núm. Reg. Salida 505
Fecha 07-10-03

This will serve to acknowledge receipt by the National Consumer Arbitration Center of your company's public agreement to join the Consumer Arbitration System. Your official seal number is 100.007, whose concession will be published in the Official State Gazette in accordance with article 7.4, of the Royal Decree 636/1993 of March 3rd, regulating the Consumer Arbitration System.

We thank you for your confidence in the Arbitration System, and we enclose two units of the official consumer arbitration seal which your company may display signifying an additional guarantee to the services it renders.

Very truly yours,

Alicia Menéndez González
Secretary of the National Consumer Arbitration Center

CORREO ELECTRÓNICO:
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